

INTASOUND

PROTECT ESSENTIAL

Simple preventative care for smaller installed lighting systems.

ONE ANNUAL CARE VISIT
plus year-round member benefits

from £39 + VAT
per month | 12-month agreement

Cleaner equipment. Better performance. Longer working life. Fewer unexpected problems.

Regular cleaning helps protect the investment you have made in your lighting. It supports effective cooling and light output, while planned inspection can identify developing problems before they become more disruptive or expensive.

Your annual preventative-maintenance visit

- External cleaning of accessible lighting fixtures.
- Removal of loose dust from accessible vents and cooling areas, using methods appropriate to the equipment.
- Removal and cleaning of accessible lenses where appropriate.
- Basic visual inspection of fixtures, cabling and mounting points.
- Basic operational test after cleaning.
- A concise service report highlighting faults, deterioration and recommended action.

Benefits throughout the contract year

Discounted call-outs £100 + VAT (£120 including VAT), instead of £125 + VAT (£150 including VAT). Both include the first hour's labour.	Priority booking Contract customers are prioritised over non-contract customers when appointments are available.
Telephone guidance Practical first-line troubleshooting during Intasound's normal business hours.	Service history Maintenance findings and recommendations are retained to support future servicing and replacement decisions.

Additional labour, parts, travel and specialist access requirements are chargeable.

JOINING INTASOUND PROTECT ESSENTIAL

A straightforward route for every venue

NEW INTASOUND INSTALLATION	EXISTING INTASOUND CUSTOMER	SYSTEM FITTED BY ANOTHER COMPANY
Add the first 12 months to your installation quotation. Protect starts at completion and handover.	We review the installation and confirm that it remains suitable. Any remedial work is quoted separately.	We assess the system, condition and access first. An initial survey may be chargeable.

Is Essential right for your venue?

Essential is for a single, smaller lighting installation that can normally be serviced by one engineer within one working day. Suitability depends on fixture type, quantity, condition and access - not simply the number of lights.

- One venue and one agreed lighting system.
- Safe access using the venue's agreed access arrangements.
- Routine preventative maintenance rather than major repair, redesign or reprogramming.
- A suitable system condition when membership begins.

Travel is agreed upfront

The base price starts at £39 + VAT per month. Any venue-specific travel allowance is agreed and added to the subscription upfront, giving you a predictable price.

What is not included

- Replacement parts, lamps, consumables or equipment.
- Repairs, extended fault-finding or labour beyond the included maintenance visit.
- Additional engineers, powered access, scaffolding or specialist lifting arrangements.
- Out-of-hours or emergency attendance, programming, redesign, expansion, or work caused by misuse, liquid, building work or third-party interference.

Planned maintenance, clearly defined

Protect Essential is a maintenance and support service, not equipment insurance, a warranty extension or a guarantee against faults. Eligibility, travel and full terms are confirmed before the contract starts.

Ready to protect your lighting?

Ask Intasound to include Protect Essential in your installation quotation, or contact us to assess an existing lighting system: www.intasound-music.co.uk